We SEE Simulation Differently: Safety ✦ Effectiveness ✦ Efficiency

PROGRAM DESCRIPTION

At CAPE, we are driven by an unrelenting focus on improving human and system performance for the benefit of our patients.

High Pressure, High-Risk Counseling for Pediatric and Obstetric Healthcare Professionals

CounselSim creates realistic scenarios for counseling patients and families facing pregnancies complicated by serious maternal and/or fetal disease, life-threatening neonatal disease, and end-of-life issues.

FACULTY

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Michael Kolaitis, CNEE, NRP, CCEMTP
Senior Simulation Specialist
LEARNING OBJECTIVES

• Review strategies for discussing difficult information with the patient and/or family under time constraint.

• Describe verbal and nonverbal cues from the patient and/or family that help guide the level and amount of information that can be discussed.

• Discuss what follow up needs to occur after a difficult patient conversation including collaboration with other disciplines and documentation.

AGENDA

8:00 - 9:00 am  Introduction and Briefing

9:01 - 11:00 am  Group discussion of key concepts of difficult conversations

11:01 - 12:00 pm  Scenarios with video debriefing

12:01 - 1:00 pm  Lunch

1:01 - 5:00 pm  Scenarios with video debriefings

5:01 - 5:30 pm  Evaluations, Adjourn

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