FACULTY

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PROGRAM DESCRIPTION

At CAPE, we are driven by an unrelenting focus on improving human and system performance for the benefit of our patients.

High Pressure, High-Risk Counseling for Pediatric and Obstetric Healthcare Professionals

CounselSim creates realistic scenarios for counseling patients and families facing pregnancies complicated by serious maternal and/or fetal disease, life-threatening neonatal disease, and end-of-life issues.
LEARNING OBJECTIVES

- Review strategies for discussing difficult information with the patient and/or family under time constraint.
- Describe verbal and nonverbal cues from the patient and/or family that help guide the level and amount of information that can be discussed.
- Discuss what follow up needs to occur after a difficult patient conversation including collaboration with other disciplines and documentation.

AGENDA

8:00 - 9:00 am  Introduction and Briefing
9:01 - 11:00 am  Group discussion of key concepts of difficult conversations
11:01 - 12:00 pm  Scenarios with video debriefing
12:01 - 1:00 pm  Lunch
1:01 - 5:00 pm  Scenarios with video debriefings
5:01 - 5:30 pm  Evaluations, Adjourn

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